

# COVID – 19 UPDATE

We at Twin City Marine Inc care deeply about the health, safety, and well-being of our Boating Family and our Employees. With the ongoing developments around the 2019 novel coronavirus (COVID-19), we have decided to be proactive with both our staff and our operations to help safeguard the health of our entire community.

Public safety will continue to be one of our top priorities, therefore we have put into place the following precautions and restrictions so that we can safely navigate this challenging situation.

◆ **Our Store Front will be closed to public foot traffic beginning March 25th until further notice**

- What this means to you is that we are asking all communication and business be conducted via phone ( 401-723-6100) or email. Our team is here continuing to work albeit at proper distances to help get your boat ready for the spring. Please see below for the procedures our departments will be following to conduct business.

◆ **Our Parts Team** is still available to assist you by phone or email ([parts@twincitymarine.com](mailto:parts@twincitymarine.com)) to take and fill orders. Your order must be prepaid by credit card and will be available to be shipped (if feasible by UPS) or picked up curbside. For those of you picking up a “Curbside Ready Order” we will notify you that your order is ready. Orders will be bagged or boxed depending on size and weight, your receipt placed inside, and will be labeled for identification. We ask that you call our store to let us know you have arrived and one of our staff will bring your order to the front door and leave it outside for you to grab once they are safely back inside the building limiting contact as much as possible. Special ordered items that are not in stock may take longer than normal to arrive at our store from our vendors due to warehouse and production closures.

**This is an uncertain time for our nation and we are devoted to helping you get out on the water to make new memories (and keep your distance from society)! Thank you for understanding that we are trying to make our environment as safe as possible for everyone. You, our customers, are the most important aspect to us and we cannot thank you enough for your continued patronage. Together we can make this work. Your business will help our small business stay in business!**

**Stay Healthy and Safe,  
~ All of us at Twin City Marine Inc**